

ISAAC RUBINSTEIN

5843 Seward Park Ave S, Seattle, WA, 98118 | (206) 419-6888 | risaac09@gmail.com | [LinkedIn Profile](#)

PROFESSIONAL SUMMARY

Strategic Change Management Leader and Public Health professional with 6+ years of experience driving organizational readiness, health equity, and data-driven process improvements. Expert in integrating complex enterprise systems like Workday into healthcare workflows by leveraging adult learning principles and cross-functional collaboration. Proven track record in designing measurement frameworks, leading large-scale program evaluations, and facilitating stakeholder engagement to enhance service delivery for diverse populations.

PROFESSIONAL EXPERIENCE

Change Management Readiness Program Lead

Seattle Children's Hospital | January 2025 – Present

- Spearheaded tactical change management initiatives and needs analyses to integrate Workday into daily workflows, ensuring alignment with organizational goals and seamless system adoption across cross-functional teams
- Designed, tested, and maintained sustainable Workday training materials and blended learning formats, incorporating adult learning principles to support a diverse audience of general users
- Orchestrated Learning Management System (LMS) curricula and training tenants while providing expert technical guidance and just-in-time coaching to resolve complex user challenges via ServiceNow.

Associate Director of Evaluation and Learning

One Neighborhood Builders, Central Providence Unidos | November 2023 – November 2025

- Architected and deployed shared measurement system across 60+ partner organizations, establishing standardized metrics that align strategic priorities with measurable health equity outcomes, enabling data-driven resource allocation decisions
- Designed comprehensive evaluation frameworks using participatory methods, conducting stakeholder interviews and user research to ensure solutions address end-user needs and drive continuous program improvement
- Built interactive data dashboards and digital reporting capabilities that provide real-time program performance insights to executive leadership and external stakeholders, improving transparency and accountability
- Facilitated cross-functional collaboration among diverse stakeholders including nonprofit partners, community organizations, and health systems, managing complex decision-making processes and resolving conflicts to maintain project momentum

Family Advocate Case Manager

Seattle Children's Hospital, Mental Health Referral Service | April 2021 – July 2023

- Reduced mental health service turnaround time by 59% within three months through design and implementation of streamlined regional outreach process, improving access to care for 200+ Medicaid-enrolled families
- Served as interim team lead during leadership transitions, maintaining operational excellence while facilitating team cohesion and ensuring continuity of care for high-risk pediatric mental health cases
- Developed and implemented equity-focused communication strategies and culturally responsive materials to better serve non-English speaking families, increasing engagement rates among underserved populations
- Facilitated strategic partnerships with Indigenous communities through culturally sensitive dialogue and collaborative problem-solving, improving service accessibility and cultural appropriateness of mental health referral services

Pediatric Mental Health Specialist

Seattle Children's Hospital, Psychiatric and Behavioral Medicine Unit | July 2020 – April 2021

- Facilitated therapeutic groups and mediated conflicts in diverse 24-bed inpatient psychiatric unit, supporting crisis intervention for adolescents experiencing acute mental health emergencies

- Collaborated with multidisciplinary treatment teams including psychiatrists, social workers, and nurses to implement evidence-based treatment plans, contributing to improved patient outcomes and reduced length of stay
- Created safe, therapeutic environments for difficult conversations between patients, families, and healthcare providers, facilitating shared decision-making and care coordination

Child Care Staff

Teton Youth and Family Services, Red Top Meadows Residential Facility | August 2018 – December 2019

- Led trauma-informed therapeutic workshops and groups for youth in residential treatment, applying evidence-based interventions to support emotional regulation and positive behavior change
- Served as on-call supervisor managing crisis situations requiring immediate intervention, demonstrating sound clinical judgment and de-escalation skills in high-pressure environments

EDUCATION

Master of Public Health | University of Washington, Seattle, WA | March 2025

Bachelor of Arts in History-Philosophy | Colorado College, Colorado Springs, CO | May 2018

SKILLS & COMPETENCIES

Change Management: Applied Change Management Readiness strategies across the full program lifecycle—from organizational assessments and needs analysis to blended learning curriculum development and delivery through group facilitation, 1:1 coaching, and proctored sessions.

Program Evaluation & Research: Mixed-methods evaluation design, shared measurement systems, participatory evaluation, outcomes measurement, data collection and analysis, stakeholder engagement, logic model development

Data & Analytics: Data dashboard development, quantitative and qualitative analysis, data visualization, performance metrics, reporting and presentation, database management

Health Equity & Community Engagement: Health equity frameworks, culturally responsive practice, community-based participatory research, partnership development, cross-cultural communication, trauma-informed care

Project Management & Leadership: Cross-functional team facilitation, change management, process improvement, stakeholder management, conflict resolution, strategic planning, grant management

Healthcare Systems: Mental health service delivery, care coordination, Medicaid systems, healthcare quality improvement, patient advocacy, clinical collaboration